

Hallmarks of Person-Centered Practices

- The person's activities, services and supports are based upon his or her dreams, interest, preferences and strengths.
- The person and people important to the person are included in life-style planning and have the opportunity to exercise control and make informed decisions.
- The person has meaningful choices, with decisions based on his or her experiences.
- The person uses, when possible, natural and community supports.
- Activities, supports and services foster skills to achieve personal relationships, community inclusion, dignity and respect.
- The person's opportunities and experiences are maximized, and flexibility is enhanced within existing regulatory and funding constraints.
- Planning is collaborative, recurring and involves an ongoing commitment to the person.
- The person is satisfied with his or her activities, supports and services.

New York State Office of Mental Retardation
and Developmental Disabilities

New York
CARE COORDINATION PROGRAM

Creating a person-centered, recovery-focused system of care

